



SMART
STRØM



Soon you will get a new smart electricity meter!

- Benefits for both you and society



The electronic heart in your home!



What is smart electricity?

By January 1, 2019, it is required that all electricity customers in Norway must get a new automatic electricity meter. In technical terms it is also called Advanced Metering Systems (AMS). The new smart electricity meter register electricity consumption on an hourly basis, sends information about your consumption to Elhub, and then forward this information to your retailer. This allows a faster and more accurate measurement of your consumption, and a better basis for your invoice. The information is made available to you via internet, or paper as usual. This is the most extensive modernization of the electricity grid in Norway in over 100 years.

Why smart electricity?

Smart electricity will give you more control over your consumption. Society will get a more secure supply, and eventually we will get climate benefits by using energy more effectively.





What will happen?

The meters will be replaced by technicians from OneCo ElektroAS, which is our partner on assembly. The new meters satisfies all demands from the authorities on new smart electricity meters. You as a customer will not receive a separate invoice for this work.

If you have questions about smart electricity, you can contact your grid company with the contact details you find on the back of this brochure.

What are your benefits?

Smart electricity provides society with a secure supply of electricity, and in the long term, the climate will benefit from this. We are going to use energy more effectively. But what are your benefits?

1. Automatic registration

Your consumption is automatically recorded every hour. Automatic registration removes the possibility of incorrect reading of the meter.

2. Better control

It is easy to perform power-saving measures. You will know where to save energy, and how much you save. The information is made available via the internet, or on paper.

3. Accurate electricity bill

Your new meter is adapted to the requirements for billing costs per hour for electricity. That means that the invoice amount is based on your actual measurement values. This gives you a better opportunity to control your consumption by how the electricity prices vary. When the electricity price is high, you can recharge your electric car at another time, or you can lower the temperature in your house.

4. Fast troubleshooting

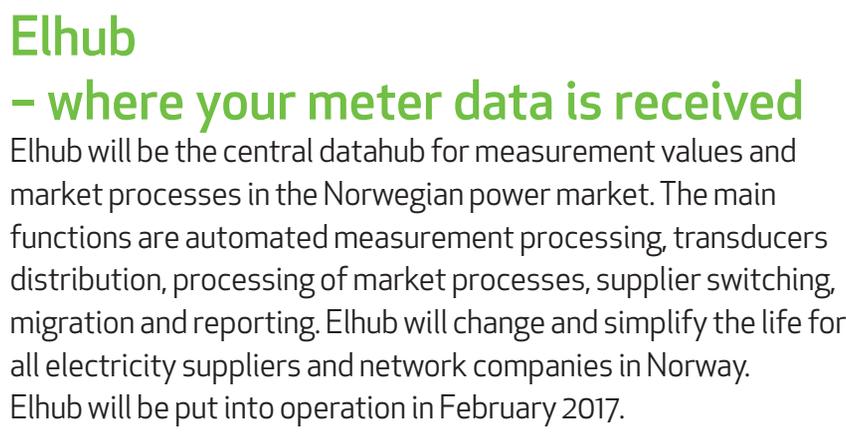
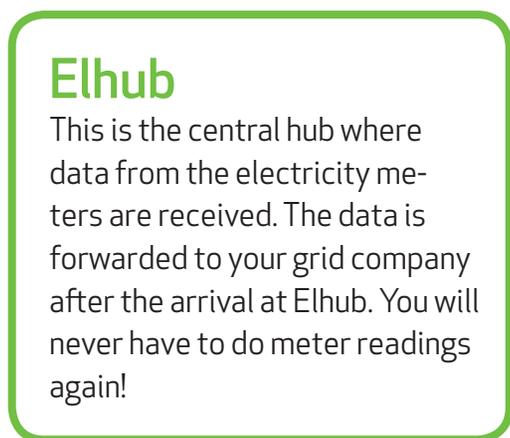
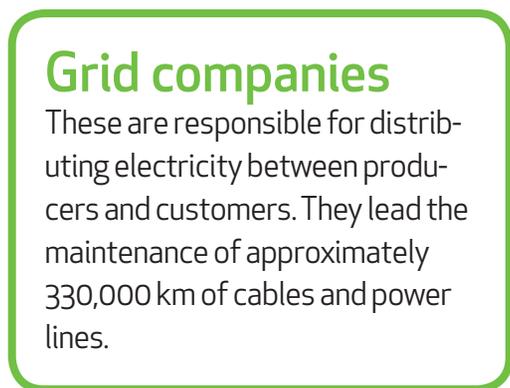
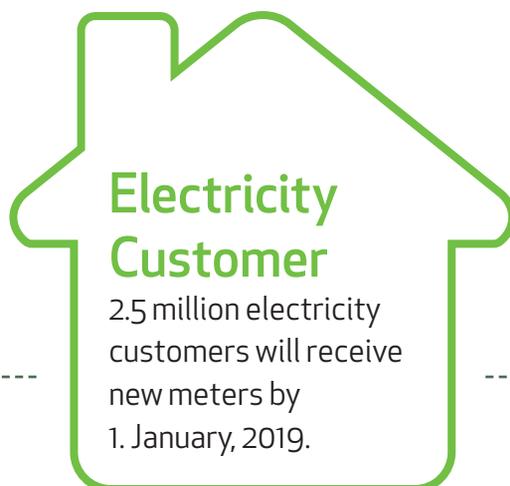
The smart electricity meters can alert you if there is ground faults, voltage failures and other failures.

5. Forward-looking

The smart meters opens up for new products and services that will contribute to a further reduction of consumption in the future.



How will it work?



For more information: www.elhub.no

How do we schedule to change your old meter?

Approximately 1-2 weeks before your meter is going to be replaced, you will receive an SMS regarding the time and day it happens.

You will receive an SMS from OneCo Elektro with time for the assembly. SMS is answered by «OK» or «Kontakt» dependent on whether the date and time satisfies your schedule.



Meter-ID: xxxx
Customer-ID: xxxx

Dear network customer

Your old electricity meter is now going to be replaced, and OneCo Elektro AS has got the task to execute the installment. To replace your old electricity meter we must be able to enter your electricity cabinet. We will emphasize quality information and a good cooperation along the way, to avoid any inconvenience for you as a customer. In order to replace your old meter, there must be at least one adult (over 18 years) present.

During the electricity meter replacement, the power will be shut off for 10 minutes. The replacements usually takes about 30 minutes. To replace the meter, the installer must have unhindered access to your electricity cabinet. Once the meter is in place, your electricity spending is automatically recorded every hour, and you will never have to do readings of your electricity meter again.

Best regards

Your network company



How does the electricity meter replacement happen?

- To replace all the meters we must enter your electricity cabinet. We will emphasize quality information and good cooperation along the way, to avoid any inconvenience to our customers.
- All installers from OneCo Elektro AS has an ID card. For the installer to execute the meter replacement, there must be at least one adult (over 18 years) present.
- During the replacement, the electricity in your house will be shut off for about 10 minutes. The replacement normally takes about 30 minutes. To replace the meter, the installer must have unhindered access to the electricity cabinet.
- As soon as your new electricity meter is in place, your electricity spending is automatically recorded every hour, and you will never have to do meter readings again.



